

Hamilton Literacy Services Referral Protocol 2020-2021

Community Partners and Employment Services Client Referral

If the client (any of the following)

- has been out of school for a long time
- is unsure of their skills or the program they want
- wants options and information to meet their upgrading needs
- wants information about training courses, general interest programs etc.
- may have a learning disability or learning challenge

If the client

- knows which program they want to attend and
- has the skills to be successful in that program

Adult Basic Education Association

905-527-2222
email@abea.on.ca

The online referral form is available at
www.abea.on.ca

Information is also available at
www.WINHamilton.ca

Literacy and Basic Skills Agency

If the referral is appropriate client intake occurs.

If the referral is not appropriate, the client is referred out to an appropriate service to meet their need.

Online Employment Ontario Self-Service (EOSS)

Client Self Referral